MAG 51 User Guide





Arkon Flow Systems

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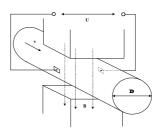
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1. Introduction

1.1. Operating Principle

The measurement is based on the principle of Faraday's law on electromagnetic induction in which an electric voltage is induced in an electrically conductive body that moves in a magnetic field. Liquid flows through a tube in the direction of the magnetic field. Liquid with a certain minimum electrical conductivity induces a voltage which is detected by two electrodes located in a 90 degree angle from the magnetic field and the flow direction.



Minimum liquid conductivity	>20 μs / cm for demineralised cold water.
Williman IIquia conductivity	>5 μs / cm for other liquid.
Liquid velocity	min. 0.1 m / sec, max. 10 m / sec.

1.2. Applications



Water / waste water



Chemical industry



Food industry



Power engineering



Agriculture



Effluent Industry

1.3. Safety Instructions



Please read this manual carefully before using the product



Keep this manual for future reference. Arkon Flow Systems, s.r.o will not be liable for any damage caused by improper use of the product or its accessories.



If the device is used any different way than is specified, the electric protection may be disrupted.



The MAGS1 flow converter - flow-meter must not be mounted in explosive hazardous areas.

1.4. Unpacking the flowmeter





- While unpacking the flowmeter, conduct a visual check of the flowmeter upon receipt to make sure the product has not been damaged during transport.
- **2** Check the completeness of the package. In case of any problem, contact the Arkon sales department without delay.
- MAGS1 Flowmeter
- CD-ROM + Manual

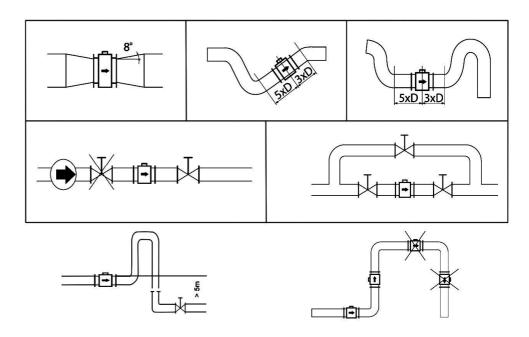
2. Installation

2.1. Sensor installation

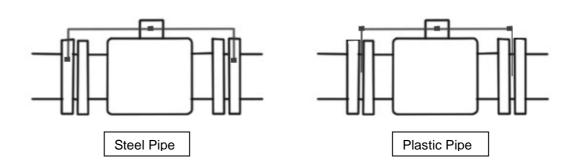
Sensor dimensions can be found on chapter 8.

Proper sensor installation is extremely important in order for your flowmeter to work correctly. Below, you will find the minimum sensor installation requirements that need to be respected at all time.

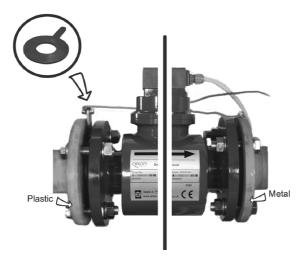
Sensor installation requirements:



All MAGS1 sensors are supplied with 2 built in earthing electrodes that are sufficient for all applications with metal pipes and tanks. However on applications where all pipes and tanks are manufactured from plastic, it is recommended that earthing rings are also installed to ensure the maximum resistance of the sensor to earth is <1 ohm.



Sensor grounding with earthing rings:



2.2. Dry liner

Flowmeters with a Hard Rubber liner can show incorrect readings during the first 2-3 days after installation. This is due to the fact that the time needed for transport and the time before installation is long enough for the liner to dry out and thus it changes shape/size. This change, in effect, affects reading accuracy. Simply be keeping the meter wet, this problem solve itself within 2-3 days and no other action is required at all.

2.3. Electrical installation

Pull the signal cable through the cable gland on the top of the sensor. Connect the connector at the end of the signal cable from the sensor to the transmitter circuit board.

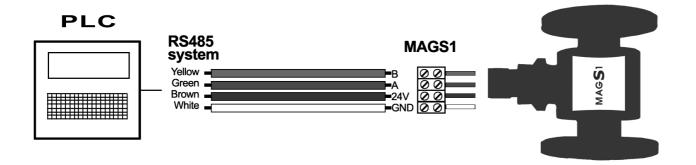
When first device MAGS1 will be produced this text has to be corrected.



Electrical installation should only be performed by a qualified person. Standard safety regulations for hazardous electrical installations have to be respected.

2.4. Cables connections

The following diagram shows the connections of the cables between sensor and your RS485 bus and power supply.



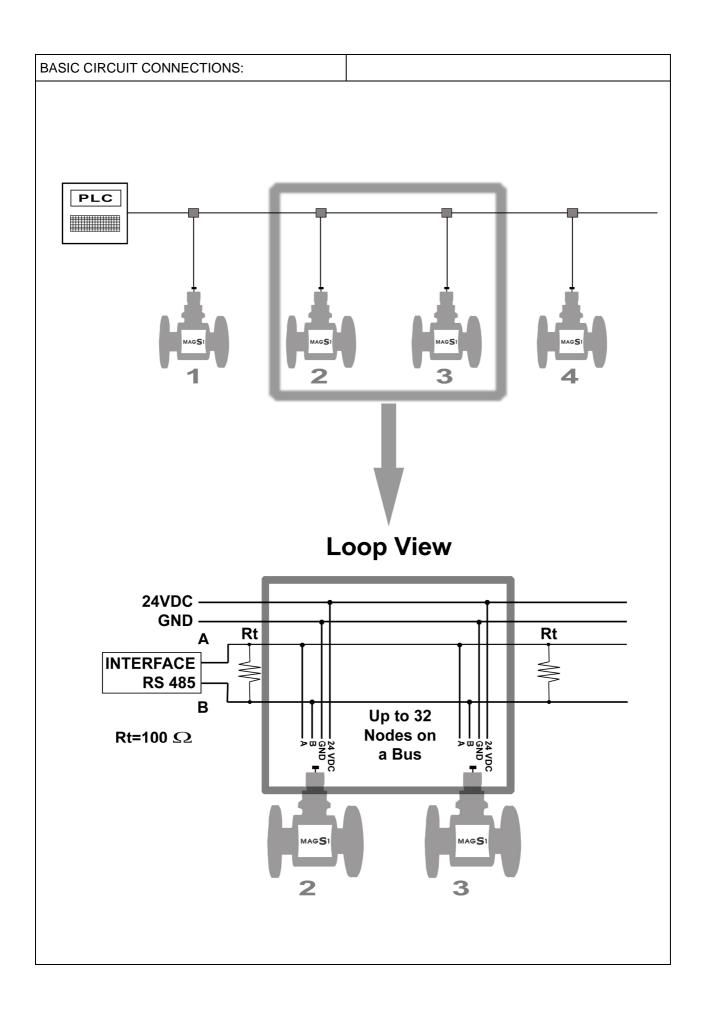
Recommended cable UNITRONIC® LiYCY (TP) 0035 830, 2x2x0.5.

3. RS485 communication

The only way to set and read the flowmeter is via RS485 interface. The communication protocol is Modbus RTU over serial port. RS485 is standard for sending serial data. It uses a twisted pair of wires to send a differential signal over distances up to 1200 m without a repeater. The differential signal makes it very robust, RS485 is one of the most popular communications methods used in industrial applications where it's noise immunity and long-distance capability are a perfect fit. RS485 is capable of multi-drop communications – up to 32 nodes.

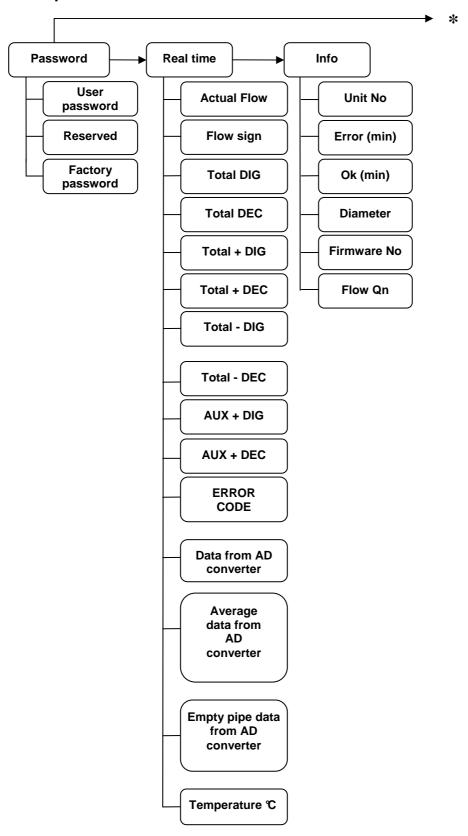
In the picture bellow, the general network topology of RS485 is shown. N nodes are connected in a multipoint RS485 network. For longer lines, the termination resistances Rt are necessary on both ends of the line to eliminate reflections. Use 100 Ω resistors on both ends. The RS485 network must be designed as one line with multiple drops, not as a star. Although total cable length maybe shorter in a star configuration, adequate termination is not possible anymore and signal quality may degrade significantly.

Electrical Specifications					
Maximum voltage	- 7 V up to + 12 V at bus terminal A or B (separately or common mode)				
Baudrate	9600, 14400, 19200, 38400, 57600, 115200				
Parity	No parity, Odd parity, Even parity, No parity 2 stopbits				
Max distance	up to 1200m depends on cable parameters				
Cabling requirements	twisted pair, plus signal ground for long distances				
Multidrop	up to 32 nodes				
Operating temperature	0 − 70 ℃				

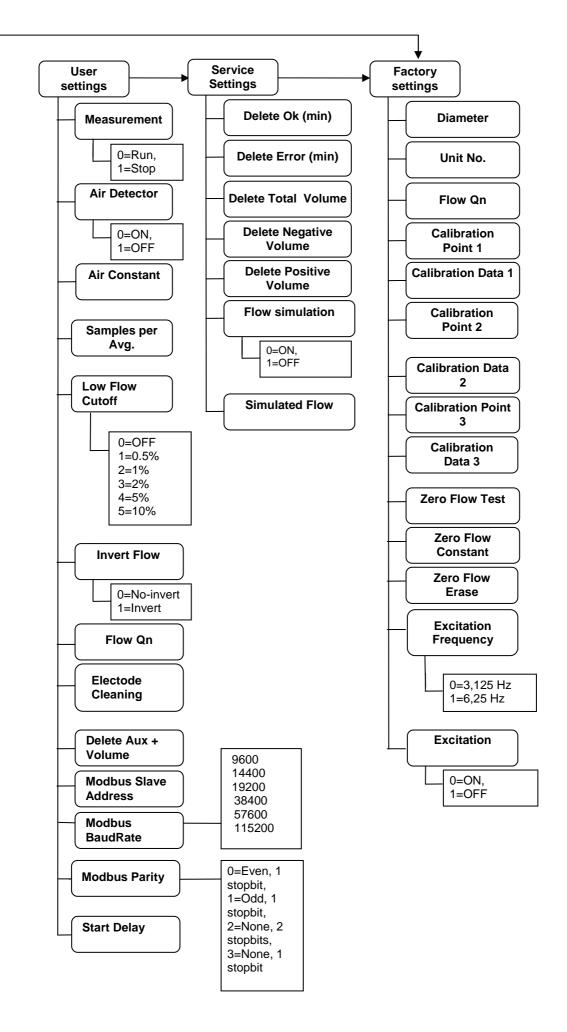


4. Modbus RTU

4.1. Map of Modbus fields



*



4.2. Introduction

This manual describes the MAGS1 Modbus-RTU communication protocol.

4.3. Definitions and Abbreviations

CRC	Cyclic Redundancy Check, Used for error-checking in Modbus RTU. See appendix
Modbus master	A Modbus device, which is able to access data in one or more connected Modbus slaves
Modbus slave	A Modbus device, which is able to respond to requests from a single Modbus master
Modbus address	Throughout this document the following notation is used to address Modbus RTU registers:
	1234 - Holding register 1234 (addressed in messages by 1233)
RS485	Refers to the communication standard TIA/EIA-485 or RS-485
RTU	Remote Terminal Unit - Standard Modbus transmission mode

4.4. References

Reference 1	Modbus over Serial Line Specification & Implementation guide v. 1.0 modbus.org 12/02/02
Reference 2	Modbus Application Protocol Specification v. 1.1 modbus.org 12/06/02

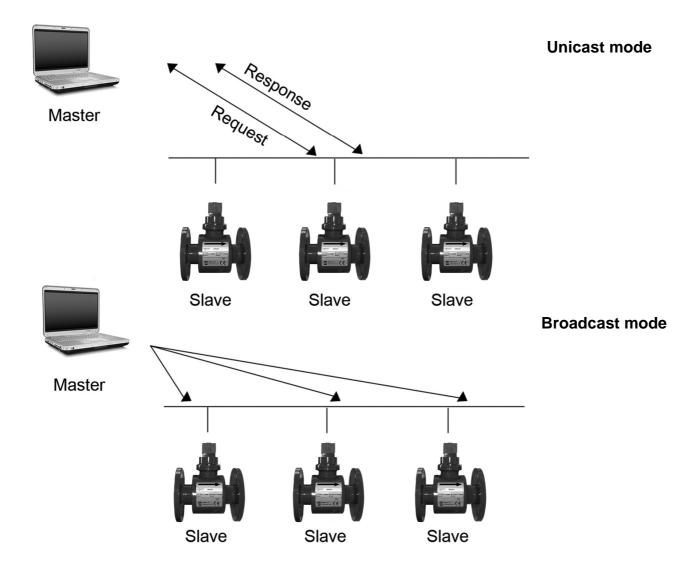
4.5. Technical data

ARKON Flowmeter Modbus RTU specification					
Device type	Slave				
Baud rates	9600, 14400, 19200, 38400, 57600, 115200 bits/sec.				
Number of stations Recommended:	max. 31 per segment without repeaters				
Device address range	1-247				
Protocol	Modbus RTU (Other Modbus protocols like ASCII, Plus or TCP/IP are not supported)				
Electrical interface	RS485				
Supported function code	3 read holding registers				
- Supported furiction code	16 write multiple registers				
Broadcast	No				
Maximum cable length	RS485 Specification limits				
Standard Modbus over serial line v1.0					
Certified	No				

4.6. General Modbus RTU

The module complies with the Modbus serial line protocol [Reference 1].

Among other things, this implies a master-slave protocol at level 2 of the OSI model. One node, (the master), issues explicit commands to one of the "slave"-nodes and processes responses. Slave nodes will not transmit data without a request from the master node, and do not communicate with other slaves. Modbus is a mono master system, which means that only one master can be connected at any single point in time. Two modes of communication are possible, Unicast and Broadcast. Unicast mode is where the master sends a request to one slave device, and waits a specified time for a response. In Broadcast mode the master sends out a request to address "0", which means that the information is for all slave devices on the network. In Broadcast mode there is no response from the slave devices.



The Modbus frame is shown below, and is valid for both requests and responses.

Slave Address	Function code	Data	Crc
1 Byte	1 Byte	0-252 Bytes	2 Bytes

Further details of the Modbus protocol can be found in Reference 1 and 2.

4.7. Commissioning

Before communicating with the master, Baud rate, node ID and update rate must be selected.

Item	Value	Comments	
Slave address	1-247	Device address [Factory setting: 1	
Baud rate	9600, 14400, 19200, 38400, 57600, 115200	Communication speed [Factory setting: 9600]	
	Even, 1 stopbit		
Parity/framing	Odd, 1 stopbit	Communication parameters	
Failty/Itailling	None, 2 stopbit	[Factory setting: None, 1 stopbit]	
	None, 1 stopbit		

4.8. Modbus addressing module

The module allows R/W access to the following standard Modbus data register blocks:

- Holding registers
- I.e. the module will not support the other standard data register blocks:
- Coils
- . "Discrete input"
- "Input registers"

4.9. Modbus function codes

This device supports following function codes: 3, 16 and 17.

Function code 3 and 16 are used for accessing registers. Function code 17 (report slave ID) will return a structure of identification information of the device. Below the different function code exceptions are described.

Function code 3 (Read holding registers) General exceptions:

- Requesting less than 1 or more than 125 registers
 Exception 3 (Illegal data value)
- Requesting more than max. message size => Exception 2 (Illegal data address)
- Requesting data above/crossing limitation of max. register address (0xFFFF) => Exception 2 (Illegal data address)
- If the end address is only part of a mapped holding register item (e.g. one half of a longint value) => Exception 2 (Illegal data address)

Application exceptions:

 Application errors => Exception 2 (Illegal data address)

Holes/register alignment:

- The read command always returns data if no exception is given. Bad start/end alignment will result in only parts of the data item being read.
- Holes in the holding register map return Exception
 2 (Illegal data address)

Function code 16 (Write multiple registers) General exceptions:

- Exceeding max. message size => Exception 2 (Illegal data address)
- Writing data above/crossing limitation of max.
 register address (0xFFFF) => Exception
 2(Illegal data address)

Application exceptions:

- Application errors => Exception 2 (Illegal data address)
- Application errors include writing to ReadOnly holding registers

Holes / register alignment:

- If start-address is not the start of a mapped holding register => Exception 2 (Illegal data address)
- Writing to holes is not allowed => Exception 2 (Illegal data address)
- If the end address is only part of a mapped holding register item (e.g. one half of a longint value), the action depends on the datatype.
- If the end address is only part of a mapped holding register item (e.g. one half of a longint value) => Exception 2 (Illegal data address)

4.10. Modbus holding registers

In the following the holding registers for the MAGS1 Modbus RTU module are described.

Modbus Start Register	Section	
2	Password	
100	Real-time measurement	
1000	Info	
1500	Display	
2000	User settings	
4000	Factory settings	

Holding registers memory map

When writing to the Holding registers, data validity is not checked. Writing incorrect values can result in unexpected behaviour of the device. In any further explanations, the following data types are used:

- Longint Number consisting of 32 bits, formed by 2 Modbus registers. It is necessary to write both Low and High Word of this item, the register number always has to be an even number. Not meeting these requirements will cause an Exception 2 error (Illegal data address). In case information about the number of decimals is available, then the final number is given by the following formula: Y = X * 10^(-DEC), where Y is the final number, X the read number, and DEC the number of decimals.
- **Bool** this item can be read, but its value has no meaning. Writing value 1 to this item will cause an unspecified operation to be performed (resetting the flow totalizers, etc.) It is necessary to write both Low and High Word of this item, the register number always has to be an even number. Not meeting these requirements will cause an Exception 2 error (Illegal data address).

Data	a type memory r	nap
Modbus register	Data Type	Low/High Word
2	Longint	L
3		Н
4	Rool	L
5	Bool	Н
6	Word	-

4.11. Password

To enter the "User settings and Factory settings" sections, it is necessary to enter a password.

Modbus register	Modbus address	No. of bytes	Data type	No. of decimal	Min Value	Max Value	Description	Read/ Write
2	1	4	Longint	0	0	9 999	Password (User)	R*/W
4	3	4	Longint	0	0	9 999	Reserved	R*/W
6	5	4	Longint	0	0	9 999	Password (Factory)	R*/W

^{*)} For safety purposes, it is not possible to read this item directly. In case a 0 is read from this register, it means that no valid password was entered, and the given section is not accessible. In case a 1 is read, a valid password was entered and hence the given section can be accessed freely. To close the section, you write any possible invalid password to the password entry.

4.12. Real-time measurement

Modbus register	Modbus address	No. of bytes	Data type	No. of decimal	Min Value	Max Value	Description	Read/ Write
100	99	4	Longint	3	0	2^32	Actual Flow	R
102	101	4	Bool	0	0	1	Flow Sign	R
104	103	4	Longint	0	0	999 999 999	Total DIG	R
106	105	4	Longint	3	0	999	Total DEC	R
108	107	4	Longint	0	0	999 999 999	Total + DIG	R
110	109	4	Longint	3	0	999	Total + DEC	R
112	111	4	Longint	0	0	999 999 999	Total – DIG	R
114	113	4	Longint	3	0	999	Total – DEC	R
116	115	4	Longint	0	0	999 999 999	Aux + DIG	R
118	117	4	Longint	3	0	999	Aux + DEC	R
120	119	4	Longint	0	0	2^16	Error Code	R
122	121	4	Longint	0	- 8 388 608	8 388 607	Data from AD converter	R
124	123	4	Longint	0	- 8 388 608	8 388 607	Average data from AD converter	R
126	125	4	Longint	0	- 8 388 608	8 388 607	Empty pipe data from AD converter	R
128	127	4	Longint	1	- 1500	2000	Temperature ℃	R

Actual Flow

Unit: m3/h - it is not possible to change it.

Real value = Actual value / 1000.

Flow Sign

Sign of the read flow.

0 – positive flow

1 - negative flow

Total (Total +, Total -, Aux +)

Unit: m³ – it is not possible to change it.

The final number is given by the sum of the whole and the decimal.

Example: Resulting Total measurement = (TOTAL DIG) + (TOTAL DEC*10^-3).

Error Code

Convert read value to binary number. Number one means error. For more information see chapter 10.

Data from AD converter

Raw data from AD converter. This data are averaging in average data from AD converter register.

Average data from AD converter

Average raw data from AD converter. This data are used for flow calculating according to calibration curve.

Empty pipe data from AD converter

Raw data from AD converter. This data are used for detection of empty pipe alarm. Threshold for detection is possible to setup in Air constant register.

Temperature

Real value = Actual value divided by 10.

Unit: \mathbb{C} – it is not possible to change it.



If value of any Volume counter is higher than 999 999 m3, then this Volume will be reset to 0.

4.13. Info

Modbus register	Modbus address	No. of bytes	Data type	No. of decimal	Min Value	Max Value	Description	Read/ Write
1000	999	4	Longint	0	0	39 999 999	Unit No.	R
1002	1001	4	Longint	0	0	2^32	Error (min)	R
1004	1003	4	Longint	0	0	2^32	OK (min)	R
1006	1005	4	Longint	0	0	1 000	Diameter	R
1008	1007	4	Longint	2	0	9 999	FirmWare No.	R
1010	1009	4	Longint	3	0	36 000 000	Flow Qn	R

Unit no. – exclusive number for this Flowmeter. If there are any problems, please refer to this number.

Error (min) – the number of minutes the device was not measuring because of errors.

OK (min) - the number of minutes that the device measured correctly.

Diameter – this item shows the nominal sensor diameter that is currently configured for the given flowmeter.

Firmware No. – this shows the current firmware version

Flow Qn - excepted nominal flow

4.14. User settings

To enter this section, it is necessary to enter the User Password "1111".

Modbus register	Modbus address	No. of bytes	Data type	No. of decima	Min Valu e	Max Value	Default	Description	Read/ Write
2000	1999	4	Bool	0	0	1	1	Measurement, 0=Run, 1=Stop	R/W
2002	2001	4	Bool	0	0	1	1	Air Detector, 0=ON, 1=OFF	R/W
2004	2003	4	Longint	3	0	999	188	Air Constant	R/W
2006	2005	4	Longint	0	1	30	15	Samples per Avg.	R/W
2008	2007	4	Longint	0	0	5	3	Low Flow Cutoff, 0=OFF, 1=0.5%, 2=1%, 3=2%, 4=5%, 5=10%	R/W
2010	2009	4	Bool	0	0	1	0	Invert Flow, 0=No-invert, 1=Invert	R/W
2012	1011	4	Longint	3	0	36 000 000	3 600	Flow Qn	R/W
2014	2013	4	Bool	0	0	1	0	Electrode Cleaning	R/W
2016	2015	4	Bool	0	0	1	0	Delete Aux + Volume	R/W
2018	2017	4	Longint	0	1	247	1	Modbus Slave Address	R/W
2020	2019	4	Longint	0	0	115200	9600	Modbus BaudRate, 9600, 14400, 19200, 38400, 57600, 115200	R/W
2022	2021	4	Longint Longint	0	0	3	3	Modbus Parity, 0=Even, 1 stopbit, 1=Odd, 1 stopbit, 2=None, 2 stopbits, 3=None, 1 stopbit Start Delay	R/W
2027	2023	7	Longin		U	100	10	Clart Delay	1 1/ 7 7

Measurement -1 = Stop - the unit shows actual flow, but the totalizers are stopped. 0 = Running - totalizers are active.

Air Detector – this option allows selecting empty pipe check. If the Air detector is active and the pipe is empty, the unit automatically turns down the excitation.

Air Constant – constant value to determine the Empty pipe detection limit.

Samples per Avg. – the number of samples that the flowmeter will use for calculation of its displayed average flow value.

Low Flow Cutoff – this function serves to set the minimum flow the flowmeter will react on.

Invert Flow – this function serves to change the direction of the flow.

Flow Qn - setup to the excepted flow Qn. It is set automatically when you write diameter.

Electrode Cleaning - write one to electrode cleaning

Delete Aux + Volume - write value different to zero for erasing the auxiliary flow totalizer.

Modbus Slave Address – Modbus device address

Modbus Baudrate - setup communication speed

Modbus Parity – setup communication parameters

Start Delay - time delay for the flowmeter where it, after switching on, will not request measurement data from the sensor.

4.15. Service Settings

To enter this section, it is necessary to enter the Service Password.

Modbus register	Modbus address	No. of bytes	Data type	No. of decimal	Min Value	Max Value	Description	Read/ Write
3000	2999	4	Bool	0	0	1	Delete OK (min)	R/W
3002	3001	4	Bool	0	0	1	Delete Error (min)	R/W
3004	3003	4	Bool	0	0	1	Delete Total Volume	R/W
3006	3005	4	Bool	0	0	1	Delete Negative Volume	R/W
3008	3007	4	Bool	0	0	1	Delete Positive Volume	R/W
3010	3009	4	Bool	0	0	1	Flow Simulation, 0=ON, 1=OFF	R/W
3012	3011	4	Longint	3	0	36 000 000	Simulated Flow	R/W

Delete OK (min) – write value different to zero for erasing the OK min counter.

Delete Error (min) – write value different to zero for erasing the Error min counter.

Delete Total Volume – write value different to zero for erasing the Total flow totalizer.

Delete Negative Volume – write value different to zero for erasing the Total – flow totalizer.

Delete Positive Volume – write value different to zero for erasing the Total + flow totalizer.

Flow Simulation – switch off/on the simulation flow function.

Simulated Flow - write simulated flow.

4.16. Factory Settings

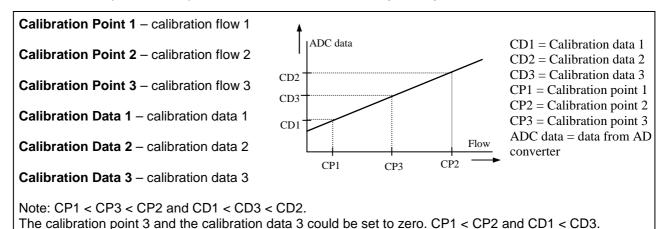
To enter this section, it is necessary to enter the Factory Password.

Modbus register	Modbus address	No. of bytes	Data type	No. of decimal	Min Value	Max Value	Default	Description	Read/ Write
4014	4013	4	Longint	0	0	1 000	-	Diameter	R/W
4016	4015	4	Longint	0	0	999999	-	Unit No.	R/W
4018	4017	4	Longint	3	0	36 000 000	-	Flow Qn	R/W
4020	4019	4	Longint	3	0	36 000 000	-	Calibration Point 1	R/W
4026	4025	4	Longint	0	- 8388608	8388607	-	Calibration Data 1	R/W
4022	4021	4	Longint	3	0	36 000 000	-	Calibration Point 2	R/W
4028	4027	4	Longint	0	- 8388608	8388607	-	Calibration Data 2	R/W
4024	4023	4	Longint	3	0	36 000 000	-	Calibration Point 3	R/W
4030	4029	4	Longint	0	- 8388608	8388607	-	Calibration Data 3	R/W
4032	4031	4	Bool	-	0	1	0	Zero Flow Set	R/W
4036	4035	4	Longint	7	0	1000000	0	Zero Flow Constant	R/W
4034	4033	4	Bool	-	0	1	0	Zero Flow Erase	R/W
4038	4037	4	Longint	-	0	1	1	Excitation frequency, 0=3,125 Hz, 1=6,25 Hz,	R/W
4040	4039	4	Bool	-	0	1	1	Excitation, 0=ON, 1=OFF	R/W

Diameter – diameter of the sensor.

Unit No. - the serial number of unit

Flow Qn – setup to the excepted flow Qn. It is set automatically when you write diameter.



Zero Flow Set – after activation this function, next 125 samples are compute to average value for zero flow constant.

Zero Flow Constant – Set manually value for zero flow constant.

Zero Flow Erase – erase zero flow constant to 0.

Excitation Frequency – choose the excitation frequency.

Excitation – write one for turn OFF the excitation.

5. Internal backup

5.1. Automatic saving data

Once an hour some data is saved to internal EEPROM. These are:

- Total
- Total +
- Total –
- Aux +
- OK (min)
- Error (min)

If the power supply is switched off those data are recovered from the EEPROM memory. In the worst case you can lose one hour of totalizer values.

6. Self-cleaning electrodes

If mechanical cleaning is not possible, MAGS1 has electrolytic method to clean electrodes.

An electrolytic method is advantageous for its simplicity, however it can only be applied for the contamination that can be removed by electrolysis. (Low contamination and deposit)

24VAC voltage is applied directly to sensor electrodes to clean them.

7. Liner and electrode selection

Liner and electrode material selection are an important issue when choosing your flowmeter. The tables below serve to give you an idea of general material compatibility. If you are not sure about suitability of liner/electrode material for a particular medium, please contact the Arkon sales department for further assistance, and the site where the flowmeter is to be used for what materials are acceptable for the process media. Arkon can only recommend materials, we cannot guarantee them.

Liner Selection:

Hard Rubber	Drinking water and wastewater	63	0 - 70℃
Soft Rubber	Water with abrasive particles		0 - 70℃
PTFE	Chemicals and food industries		0 - 130℃

Electrode selection:

Stainless Steel	General purpose, sewage, water	6
Hastelloy	Seawater, Chemicals	
Titanium	Aggressive chemicals	
Platinum	Aggressive chemicals	

V1.0 27-01-2012 Modbus

8. Flowmeter Dimensions

DIN TYPE:

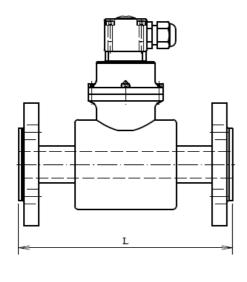
DN	ØD	ØD1	CxØd	H_remote	L
25	115	85	4x14	186	200
32	140	100	4x18	205	200
40	150	110	4x18	213	200
50	165	125	4x18	227	200
65	185	145	8x18	247	200
80	200	160	8x18	266	200
100	220	180	8x18	286	250
125	250	210	8x18	312	250
150	285	240	8x22	351	300
200	340	295	12x22	421	350
250	405	355	12x26	491	400

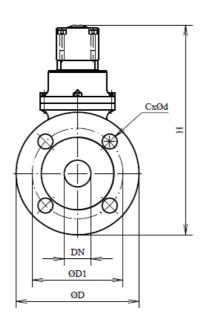
ANSI TYPE:

DN	ØD	ØD1	CxØd	H_remote	L
1"	124	88,9	4x20	191	200
1.1/4"	133	98,4	4x20	201	200
1.1/2"	156	114,3	4x23	216	200
2"	165	127	8x20	227	200
2.1/2"	178	139,7	4x20	244	200
3"	191	152,4	4x20	261	200
4"	229	190,5	8x20	290	250
5"	254	215,9	8x23	314	250
6"	279	241,3	8x23	348	300
8"	343	298,4	8x23	422	350
10"	406	361,9	12x26	491	400

Tolerance of built-in length: DN 25 – DN 150 \rightarrow L \pm 5 mm DN 200 – DN 250 \rightarrow L ± 10 mm

Standard pressure: DN 25 – DN 50 \rightarrow PN 40 / 600 lbs. DN 65 – DN 150 \rightarrow PN 16 / 150 lbs





9. How to order your MAGS1

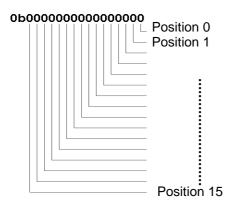
In case you are interested in purchasing a MAGS1 flowmeter, you can either contact the Arkon Sales Department and request a quote to serve as a basis for ordering, or you can use the Arkon price-list as an easy order form. Due to the design of the MAGS1, no single ordering code exists. Only the MAGS1 sensor has its own ordering code:

Model		(Description		
MAGS1	1	2	3	4	5	Description
						Connection
	D					DIN
	Α					ANSI
						Size
		25-250				25-250 mm
		1 - 10				1" - 10"
						Liner
			HR			Hard Rubber
			PT			PTFE
						Pressure
				150		150psi
				300		300psi
				10		PN10
				16		PN16
				25		PN25
				40		PN40
						Electrodes
					SS	Stainless Steel
					HA	Hasteloy C

Example

MAGS1 D 100	HR	16	SS
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10. MAGS1 Error Code Table



MAGS1 can detect and show a number of errors in one error code value.

Error position	Error Description	
0	Empty Pipe (Air Detect)	
1	Overloaded	
2	Excitation	
3 – 6	RESERVED (non-use)	
7	AD converter error	
8 – 12	RESERVED (non-use)	
13	Temperature error	
14-15	RESERVED (non-use)	



Errors in Modbus register are indicated in hex format and have to be converted to binary format!

Once the error code has been converted to binary format, each position is related to a different error (see the table above). Number 1 indicates error and number 0 indicates no error.

Example:

Error shown in Modbus register:	Error position:	Readed errors:
	76543210	
085HEX =	10000101 BIN	AD converter / Excitation / Empty pipe

11. Appendix

11.1. CE and Conformity

The MAGS1 Electromagnetic flowmeter is manufactured conform CE requirements.



Conformity requirements	ČSN EN 61326-1:2006 + Rev. 1:2007:
	ČSN EN 61000-4-2 ed. 2:2009 (EN 61000-4-2:2009))
	ČSN EN 61000-4-3 ed. 3:2006 + A1:2008 + Z1:2010 + A2:2011 (EN 61000-4-3:2006 + A1:2008 + IS1:2009+ A2:2010))
	ČSN EN 61000-4-8 ed. 2:2010 (EN 61000-4-8:2010))
	EN 55011:2009, clause 6.2.1.3 & clause 6.2.2.3 - Group 1, Class B device
	ČSN EN 61326-1:2006 + Oprava 1:2007, clause 7.2 (EN 61326 1:2006, clause 7.2)

11.2. Warranty

The warranty conditions are covered by Arkon Flow Systems, s.r.o. Terms & Conditions of Sale and by Arkon Flow Systems, s.r.o Return Regulations and Warranty Conditions. The Arkon Flow Systems, s.r.o Terms & Conditions of Sale and the Arkon Flow Systems, s.r.o Return Regulations and Warranty Conditions are an integral part of the Resellers contract and of any Order Confirmation. Please see your Resellers contract or www.arkon.co.uk; Support section. The Warranty sheet is part of the Packing note of any new goods sent. For the claim or return procedure, please consult our web site www.arkon.co.uk or call the Arkon Flow Systems, s.r.o sales office.

11.3. Contact



Technical support: support@arkon.co.uk Windows life messenger: support@arkon.co.uk

Sales office: office@arkon.co.uk

Office hours:

8:30 - 18:00 (GMT+1)

Direct technical support: 8:00 – 17:00 (GMT+1)